



## **Crisis Intervention Worker (Full Time, 1 year contract)**

The Medicine Hat Women's Shelter Society supports families who are experiencing family violence by providing them with safe shelter, education advocacy, and access to community resources.

As a member of the crisis team, your primary responsibilities would be:

- Develop and maintain supportive relationships with the individuals accessing Phoenix Safe House programs and services through one-to-one support, help line, case management, and small group facilitation.
- Develop supportive relationships by applying helping skills within a family violence framework.
- Provide information about and/or referrals to appropriate community resources and where necessary advocate with community agencies regarding a family's needs.
- Maintain health standards of the facility.
- Establish and maintain appropriate documentation, record keeping and statistics as required for program standards.

Our ideal candidate will have:

- Working knowledge and understanding of family violence.
- Familiarity with community resources to assist families with referrals as necessary.
- Strong organization skills demonstrated through a mature and responsible work ethic.
- A demonstrated history of working in a team effectively showing warmth, enthusiasm, humor and flexibility.
- Social Work Diploma or equivalent education & related experience in the Human Services field is preferred.
- Current First Aid/CPR & ASIST certification.

Start date: June 2017 (exact day to be determined)

Rate of pay: \$21.79 per hour; extensive benefit package available after 3 months.

Hours of work: Requires flexibility as Phoenix Safe House operates 24/7. Shifts can range from 8 to 12 hours, including day, evening, weekend and overnight shifts.

Submit your resume by Monday May 29<sup>th</sup>, 2017 to:

**Medicine Hat Women's Shelter Society**

Box 2500

Medicine Hat, AB T1A 8G8

Fax: (403) 526-0209

Email: [kalic@mhwss.ca](mailto:kalic@mhwss.ca)

All candidates must undergo a criminal record check and an Alberta child welfare intervention record check showing no substantiated instances of child abuse or neglect.

*(MHWSS thanks all applicants, however, only those invited for an interview will be contacted)*