



## **Crisis Intervention Worker (Permanent Full Time)**

The Medicine Hat Women's Shelter Society supports families who are experiencing family violence by providing them with safe shelter, education advocacy, and access to community resources.

**As a member of the crisis team, your primary responsibilities would be:**

- Develop and maintain supportive relationships with the individuals accessing Phoenix Safe House programs and services through one-to-one support, help line, case management, and small group facilitation.
- Develop supportive relationships by applying helping skills within a family violence framework.
- Provide information about and/or referrals to appropriate community resources and where necessary advocate with community agencies regarding a family's needs.
- Maintain health standards of the facility.
- Establish and maintain appropriate documentation, record keeping and statistics as required for program standards.

**Our ideal candidate will have:**

- Working knowledge and understanding of family violence.
- Familiarity with community resources to assist families with referrals as necessary.
- Strong organization skills demonstrated through a mature and responsible work ethic.
- A demonstrated history of working in a team effectively showing warmth, enthusiasm, humor and flexibility.
- Social Work Diploma or equivalent education & related experience in the Human Services field is preferred.
- Current First Aid/CPR certification & ASIST or Safe Talk certification.

**Start date:** ASAP

**Rate of pay:** \$21.79 per hour; extensive benefit package available after 3 months.

**Hours of work:** Requires flexibility as Phoenix Safe House operates 24/7. Shifts are 12 hours in length, 3 on 3 off including day, weekend and overnight shifts.

**Submit your resume by Sunday February 23<sup>rd</sup>, 2020 to:**

Medicine Hat Women's Shelter Society  
Box 2500  
Medicine Hat, AB T1A 8G8  
Fax: (403) 526-0209  
Email: kalic@mhwss.ca

All candidates must undergo a criminal record check and an Alberta child welfare intervention record check showing no substantiated instances of child abuse or neglect.

*(MHWSS thanks all applicants, however, only those invited for an interview will be contacted)*